



NCCSC ANNUAL CONFERENCE

"Go Light Your World"



ON THE BEACH.....

From the President's Desk:

Wow! It is June already and the conference is just 3 months away. I am looking forward to our beachfront experience September 13-15, 2006.

Be gathering your "very casual attire" for fun in the sun and learning while your burning - your brain! Anyone caught out of the "very casual" dress code may just have to walk the plank. This means no ties, coats, suits, high heels, etc. A one-eyed pirate will be watching you!

Every event is being planned with your participation in mind and with lots of excitement. The sounds of crashing waves will be the back ground for easy learning during the many great information packed workshops, many of which will be duplicated to offer you some flex time to enjoy the beach and the surrounding sites.

NCCSC OFFICERS

President-Angela Talley, CSE Program Manager
Cabarrus County
President Elect- Tony Dalton, CSE Attorney
Transylvania County
Treasurer-Michelle McCorkle, CSE Supervisor
Pitt County
Secretary-Patricia Holcombe, CSE Program Manager
Catawba County
Immediate Past President-Honorable Kristen Ruth,
Judge Judicial District 10
Ex-Officio Member-Barry Miller, Chief NCCSE

BOARD OF DIRECTORS

Millie Bellamy, CSE Supervisor New Hanover Co
Donna Buchanan, State CSE Office
Barry Burger, State CSE Office
Susan Camaret, Onslow Co.
Melinda Cope, Attorney Wake Co.
Angela Craig, CSE Supervisor Buncombe Co.
Bunny DeBose, Retired CSE Manager
Lou Hall, Vice President CSE Services SMI
John Holcombe, NC CSE Western Region Rep/Supv
John Jablonski, CSE Director, Pitt Co.
Lorraine Jackson, CSE Supervisor Duplin Co.
Delois Jones, CSE Supervisor, Wilson Co.
Alice McCoy, State CSE Office
Dorothy Morrow, CSE Supervisor Haywood Co.
Eugenia Tew, Sampson Co. Public Information
Astra Wilson-Kirsej, State CSE Program Manager

The President's reception and dance will be packed with great food, fun and prizes and dancing to "The Maxx". I personally invite you to join me to celebrate another great year. I am positive that we can make it one to remember. Thank you for your participation in the activities and efforts of the Council. Please feel free to communicate with me through my email address: angela.talley@ncmail.net or through the Council website: www.nccscouncil.org May each of you be abundantly blessed as you continue to

"Go Light Your World"!

With wishes for sunny days and sand in your shoes!

Angela Talley, President



September 13, 14, 15, 2006
2717 Fort Macon Rd.
Atlantic Beach, NC 28512
1-800-624-8875

WEDNESDAY
SEPTEMBER 13, 2006

TIME	WORKSHOP
03:30 p – 05:00 p	Data Warehouse Building Queries
	Interstate
	Customer Service Surveys
	Team Building

THURSDAY
SEPTEMBER 14, 2006

TIME	WORKSHOP
10:15 a – 11:30 a	J 2 E
	Self-Assessment
	What is Meant by Cooperation – With Child Support
	Partnering With Sheriffs
01:00 p – 02:15 p	Interviewing & Hiring The Right People
	Life, Laughter, Leadership
	Customers Are Our Business – Our Only Business
	Federal / State Legislation
02:30 p – 03:45 p	Reports Management Use By Supervisors
	ACTS Worklist Management
	Faster Care
	Changes To Bankruptcy Law
04:00 p – 05:15 p	Conflict With Staff – How To Deal With It
	NC Fast & Relationship To CSE
	Time Management Skills
	Collections – Approaches, Best Practices

Separation
 Atlantic
 Beach

CHILD SUPPORT COUNCIL
CURRICULUM COMMITTEE
BUSY AT WORK

The excitement is building as the Curriculum Committee continues its efforts to provide the best workshops ever for the NCCS Council Training Conference. Response to suggestions for workshops was overwhelming and Committee members had a tough time with selection of topics.

Now the fun begins as presenters are confirmed, information is gathered, and time slots are filled. There is something for everyone from Judges, private citizens, Child Support Agents, Clerks of Court, Sheriffs, Attorneys, and private companies doing business in child support enforcement. Each day a variety of workshops are planned so picking one day to attend may be difficult. Workshops topics include CSE reporting, customer service, stress management, federal and state legislation, CSE attorney and worker roles, Foster Care, NC Fast, Collections, and much, much more. Our workshops are designed to offer education and enjoyment and there are more than 20 workshops planned.

The AT A GLANCE is provided to help you and your supervisors determine which topics best meet your needs. We are thrilled to provide some repeats of popular subjects such as those tough interstate case situations. Look forward to seeing you at the beach.

Adonica Hampton
 Curriculum Committee Member

FRIDAY
SEPTEMBER 15, 2006

TIME	WORKSHOP
09:00 a – 10:15 a	Data Warehouse Building Queries (Report)
	Interstate (Report)
	Stress Management
	Roles Of The CSE Attorney / Workers (Role Play)

The Mission of the NC Child Support Council...
 Is to foster communication, information exchange and education opportunities to support the diverse professionals in their efforts to provide the best services available for the children they champion

CLE At The Beach - Break out your shorts and flip-flops and leave your suit at the office!
Join us for 7.5 hours of CLE for only \$95.00 (\$10.00 membership + \$60.00 conference registration + \$25.00 CLE fee)

The following topics will be covered:

- Bankruptcy
- N.C. Child Support Guidelines and the 2006 changes
- Best Practices of IV-D Attorneys
- Case Law Update
- Ethics
- Substance Abuse
-

If you are handling child support cases, you can't afford to miss this opportunity!

Remember that CLE sessions are open to everyone

Melinda Cope, CLE Chair

Ahoy Mates!

Our Official NC Pirate, Captain Sinbad, and "crew" are ready to send one of you walking the plank on September 13, 2006 at The NCCSC Conference Opening Session being held at the Atlantic Beach Sheraton. Come prepared in "casual" beach attire to have fun, relax and learn through an adventure of local folk lore, pirating, beach celebrities and much much more.

Susan Camaret
Opening Session Chair

Children of all ages will be performing the National Anthem. West Carteret High School ROTC will present the colors. You gotta be there to find the "TREASURES" awaiting you.

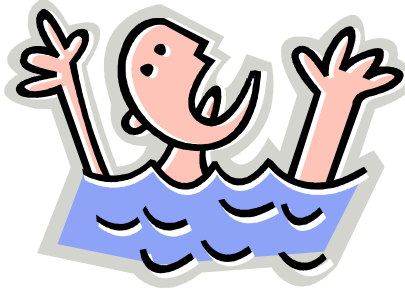
The Honorable Mayor Joyce "Tootsie" Vinson of Atlantic Beach will be welcoming each of you for your 3 day adventure. Linda Staunch, local TV personality will "Light Up Your World".

On Thursday, Rodney Kemp will entice you with Tales of Yore and of Pirates Past who pillaged the Crystal Coast.

Food, fun and sun will be included at this Conference.
Don't Miss It!

**2006 CHILD SUPPORT CONFERENCE
RAFFLE JUST GOT BETTER!!!!
YOU NOW HAVE 7 CHANGES TO WIN**

**DO YOU FEEL LIKE YOU ARE DROWNING IN WORK
AND NEED TO GET AWAY?**



**WE HAVE A SOLUTION THAT WILL HELP YOU
*GO LIGHT YOUR WORLD!***

**THE 2006 CHILD SUPPORT CONFERENCE RAFFLE
OFFERS YOU AN OPPORTUNITY TO WIN
ACCOMMODATIONS AT THE BEACH, THE
MOUNTAINS, OR THE CITY FOR ONLY \$1.00 PER
TICKET OR YOU CAN BUY 6 TICKETS FOR \$5.00.**

**BUY LOTS OF TICKETS TO INCREASE YOUR CHANCES
OF WINNING.**

**THE DRAWINGS FOR EACH ONE OF THE 7 PRIZES,
THAT'S RIGHT 7 PRIZES, WILL BE HELD
DURING THE 2006 CHILD SUPPORT CONFERENCE AT
ATLANTIC BEACH. THERE WILL BE ONE WINNER
PER DRAWING. YOU DO NOT HAVE TO BE PRESENT
TO WIN. *SO SPEND A FEW BUCKS AND WIN BIG!!*
TICKETS WILL BE MAILED TO YOUR OFFICE WITHIN
*THE NEW 10 DAYS!!!***

SEE THE NEXT PAGE FOR A LISTING OF THE PRIZES

GETAWAY

2006 CHILD SUPPORT CONFERENCE RAFFLE

\$1.00 PER TICKET OR 6 TICKETS FOR \$5.00

There will be 7 drawings one winner per drawing

TICKETS WILL BE MAILED TO OFFICES WITHIN THE NEXT 10 DAYS

- 1. ACCOMMODATIONS 2 BEDROOM CONDO FOR A 3 DAY 2 NIGHT STAY ON THE GRAND STRAND MYRTLE BEACH, SOUTH CAROLINA



- 2. 2 NIGHTS STAY AT THE RENAISSANCE ASHEVILLE HOTEL INCLUDES 2 TICKETS TO THE BILTMORE ESTATE



- 3. 2 NIGHTS AT HARRAH'S HOTEL & CASINO IN CHEROKEE, NC

- 4. OCEANVIEW ROOM FOR 2 NIGHTS AT THE SHERATON ATLANTIC BEACH



- 5. 2 NIGHTS AT THE HILTON WILMINGTON RIVERSIDE



- 6. 2 NIGHT WEEKEND STAY WITH BREAKFAST FOR 2 @ THE SHERATION CAPITAL CENTER HOTEL IN RALEIGH INCLUDES GIFT CERTIFICATE TO A DOWNTOWN RESTAURANT AND 2 TICKETS TO EXPLORIS AND THE IMAX THEATRE AT EXPLORIS



- 7. 2 NIGHT WEEKEND STAY AT THE QUALITY SUITES HOTEL IN RALEIGH WITH GIFT CARD TO OUTBACK STE



"X MARKS THE SPOT"

By: John Jablonski

There is a special spot near the place where our great state ends and that vast expanse called the Atlantic Ocean begins. That place where a dome of golden blue sky caps the azure blue sea. A place where the one begins and the other ends yet is indistinguishable to the human eye. Where only the song of countless seagulls staking their claim on nature's endless bounty breaks the rhythmic sound of endless rolling waves. And the salty sea breeze bathes your skin as your eyes focus on the spot were you think those graceful dolphins will once again briefly surface. Folklore has it that great care must be taken to find just the right spot in which to locate your treasure. Someplace off the "beaten path". A place secluded and secret yet easy to remember. A place where "X marks the spot".

This year our "treasure" can be found at the Sheraton Hotel in Atlantic Beach. Here on September 13th, 14th, 15th our Child Support "crew" will once again drop anchor and delight in the treasure which is ours alone. Three days of teaching, learning, of fun in the sun, making new friends, games, contests, good "grub" and a little "grog" await those lucky enough to take this voyage.

But you must begin this "treasure hunt" right away. First place an "X" on your September calendar next to the 13th, 14th, and 15th. Next mark an "X" on your North Carolina state map next to Atlantic Beach. (Hint: you can find it right on the line where the green meets the blue about mid way up the map.) Third, prepare your favorite "pirate" outfit-- you know, the one you will need for our opening session. Forth, take a deep breath and let the adventure begin. See you in Atlantic Beach. **ARRRRRRRG!**

DOOR PRIZES NEEDED!!!!

We had some really Great Prizes last year and I can't wait to see what you mates bring in this year. Hopefully this year the Pirates will not run off with any of our treasures. Don't worry, if they do, I'm sure our Chief will save the Day!!

Time to ask for Everyone's help in getting Door Prizes. We all know we like getting them. But to get them somebody has to bring them!!! I know you will help us out!! You have never let us down.



Please do not forget to tag your prizes with your name, county name and business name that donated the prize.

Can't wait to see everyone at the Beach!!

Door Prize Chair-Genia Tew
Co-Chair- Susan Camaret

Eugenia Tew@ncmail.net
Susan.Camaret@ncmail.net

NCCSC AWARDS COMMITTEE WANTS TO HEAR FROM YOU!

And we want to hear from you so badly that we've extended the deadline! You have another chance to brag about the important work your office is doing in the world of Child Support. Whether you are a CSE office, AOC employee, Sheriff or whatever – WE WANT TO HEAR FROM YOU!

It's a tough time out there. Budgets are being cut, incentives are reduced, and elections are going on. And still, every day, you work for the children of NC.
HOW DO YOU DO IT ALL?

Maybe someone can incorporate your approach to business to do a better, more efficient job within their own office. INSPIRE US BY APPLYING FOR THE NC CHILD SUPPORT COUNCIL'S AWARD!

This is not a popularity contest. This award is to highlight those people who identified a problem and went above and beyond in their approach to business.

If you have not already considered entering a nomination this year, the Awards Committee encourages you to assess all good things happening in your agency and submit your nomination. A maximum of 5 awards may be given.

Nominations must be postmarked **July 31, 2006** and mailed to:

The nominations must include the following:

1. The clear **identity of the problem**/concern that prompted the need for the project.
2. **Innovative approach** resulting in more effective delivery of services.
3. **Originality**.
4. Demonstration of effective interaction and **cooperation between the various agencies** involved in the child support process.
5. Implemented programs or procedures, which have **broad application** or could serve as a model.
6. Activities that provide for the **development of legislation or policy**.
7. Demonstration of **significant improvement** in the provision of services to children.
8. **Continuing outstanding effectiveness**.

If you have not already considered entering a nomination this year, the Awards Committee encourages you to assess all good things happening in your agency and submit your nomination. A maximum of 5 awards may be given.

Nominations must be submitted by **July 31, 2006** and mailed to:

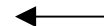
The North Carolina Child Support Council Awards Committee

Attn: Donna Buchanan
PO Box 20421
Raleigh, NC 27619

If you have any questions, please feel free to call Donna at (919) 255-3891.

NOTE: Click here for Award Application

<http://www.nccscouncil.org/>



"Go Light Your World"

North Carolina Child Support Council
PO Box 20421
Raleigh, NC 27619



Officers:

- Angela Talley – President*
- Tony Dalton – President Elect*
- Patricia Holcombe – Secretary*
- Michele McCorkle – Treasurer*

Door Prize Contribution Form

Dear

The North Carolina Child Support Council is deeply appreciative of your donation and support for its Conference. Your donation contributed immeasurably to the success of our meeting and made a lasting impact upon the members.

Thank you again for your generosity and support.

Sincerely,

Sponsorship Committee



Complete the form above and below, attach bottom section to your donation. Thank you.

Donating Company Name:

County:

Item Price:



**2006 NORTH CAROLINA CHILD SUPPORT and ATTORNEY'S
CONFERENCE REGISTRATION AND MEMBERSHIP FORM**

**THE SHERATON ATLANTIC BEACH- ATLANTIC BEACH,
NORTH CAROLINA**
SEPTEMBER 13 -15, 2006

COUNTY _____					
_____		_____		_____	
First Name	Middle Initial	Last Name	Title/Profession	Agency/Company	
_____			_____		
Address			City	State	ZIP
_____			_____		
Telephone	Fax	E-mail Address	<input type="checkbox"/> Federal <input type="checkbox"/> State <input type="checkbox"/> County <input type="checkbox"/> Private <input type="checkbox"/> Other		
_____			_____		

PAYMENT

- 1) \$ _____ Full Conference Registration
- 2) \$ _____ CLE credit processing
- 3) \$ _____ Council Membership Only
- \$ _____ Total (please enclose payment)

DEADLINE FOR OFF-SITE REGISTRATION (\$5 late fee applies after August 11th)
 A \$20 Fee will be charge for checks returned for NSF (non sufficient funds)

- 1) **Off-Site Full Conference Registration Fees**
 (Membership fee **must** be paid to attend conference)
 \$ 60.00 - If membership has already been paid **OR**
 \$ 70.00 - Includes \$10.00 Membership Fee
 \$ 75.00 - **On Site** Registration (Includes \$5.00 late charge)

- 2) Attorneys Please Note
 () CLE Credit \$25.00 processing fee
 Required to process CLE credit

- 3) Membership Only
 _____ @ \$10.00 each



North Carolina Child Support Council

PO Box 20421
Raleigh, NC 27619

"Go Light Your World"

DEADLINES FOR CONFERENCE REGISTRATION AND HOTEL RESERVATIONS

Two Important Deadlines for Registration and Room Reservations for the 2006 North Carolina Child Support and Attorney's Conference at the Sheraton Atlantic Beach.

DEADLINE FOR ROOM RESERVATIONS IS AUGUST 13th, 2006. DEADLINE TO RECEIVE THE \$60 REGISTRATION FEE FOR THE CONFERENCE IS AUGUST 13th, 2006.

Call the Sheraton Atlantic Beach Hotel at:

(800) 624-8875 or direct at (252) 240-1155
When you call, be sure to mention you are with the Child Support and Attorney Conference to receive the special rate of \$95.00 per night.

(Registration and Membership form can be located in this newsletter and is located on our www.nccscouncil.org)

Please put a copy of the Registration Form in each attorney's mailbox at your local Courthouse. We had a large turnout in Asheville last year. Attorneys appreciate the opportunity to earn several CLEs at one meeting. Parking is free. This will be a very relaxing and enjoyable conference for all who attend. **So get your registration approved and checks in the mail to: NCCSC**

**P.O. Box 20421
Raleigh, NC 27609-0421**

Attention: Astra Wilson-Kirksey

After August 13th, 2006, the registration fee will be \$65.00. Don't miss out on the Pirates, plank walking and beach for the 2006 Conference. There will be lots to learn and a chance to network with your fellow Child Support Professionals. See you in Atlantic Beach in September.

Delois Jones and Astra Wilson-Kirsey,
Registration and Membership

SEEKING NOMINATIONS FOR NCCSC BOARD OF DIRECTORS

It is time to start thinking about nominations for the North Carolina Child Support Board of Directors. If you are interested in serving on the Board of Directors OR, know someone who would like to serve, please email the nomination to Bunny DeBose at landbdebose@aol.com no later than August 1, 2006. Criteria for nominees is as follows:

- 1) *Nominees must be notified and must agree to serve a three-year term.*
- 2) *Nominees must currently be a NCCSC member in good standing.*
- 3) *Nominees must have approval from their supervisors and should be available to attend scheduled board meetings (usually held quarterly) in Raleigh.*
- 4) *Current NCCSC members in good standing should submit nominations.*
- 5) *Nominations must include a brief biography of nominee and why the nominee would make a good board member.*

*Currently there are seven vacancies on the board. The election for these vacancies will be held at the **NCCS Council Business Session**, which will be held during the 23rd Annual NCCSC Conference at The Sheraton Atlantic Beach in Atlantic Beach, NC. We hope to see you there.*

*Bunny DeBose, Chair
Nominations and Resolutions*

Are You Up For This Challenge?



The annual training conference is one of the major activities undertaken by the North Carolina Child Support Council in support of its mission: foster communication, information exchange, and educational opportunities to support the diverse professionals in their efforts to provide the best services available for the children they champion. Needless to say, sponsor contributions are critical to our continued success.

This year we are challenging every child support professional to obtain as many Patron sponsors as possible. Each Patron sponsor who contributes \$100 to the Council will have their name printed in the conference notebook. In addition, whoever obtains the most Patron sponsors will receive a **special** prize during the conference.

A sponsorship form is available for you to download from the Council web site. Go to www.nccscouncil.org and click on Conference and then Sponsors. Please complete and submit the form according to the instructions provided on the first page.

There is no one who understands the importance of the NCCSC better than you. As a child support professional, you know that the work you do has a far-reaching affect on the most vulnerable individuals in your community. Because of that fact, the individuals and businesses in your city or town are ideal sponsors for this important event. But you must hurry! All forms must be turned in **no later than June 30th**.

Don't forget, you must be a member in order to attend the conference and participate in this challenge. If you haven't joined the Council now is a great time to do so. Go to www.nccscouncil.org and click on Conference and then Membership Application. Complete your application and mail it in with your \$10 membership fee.

See you at the beach!

Lou H. Hall
Sponsorship Chair
Lou.hall@smimail.net

Guidelines for Submitting Material for the NC Child Support Council News:

"The North Carolina Child Support Council News" is published periodically. Articles will focus on trends, problems, research, and information of interest to child support practitioners. Topics of discussion may include, but are not limited to, child support legislation, case law, related issues and problems. Announcements of related training and programs, which will enhance professionalism in the field, is welcome. Our Editorial Board will review all papers submitted. We will include the article in our next edition if space allows, or we may choose to publish the item at a subsequent time. Opinions expressed in the "N.C. Child Support News" are those of the authors and do not necessarily reflect the position or policy of the North Carolina Child Support Council.

John. W. Holcombe, Patricia A. Holcombe, Co-Editors
John.Holcombe@ncmail.net, Patricia.Holcombe@ncmail.net
Telephone: 828-327-0317