



# NCCSC NEWSLETTER

Volume 28, Issue 4

July 25, 2011

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## Message From the President

### WELCOME TO THE TRIANGLE – Mother, Father, Child

**This is the theme for the 2011 North Carolina Child Support Council and Attorney's Conference which will be held August 17 – 19 in Cary, North Carolina. We are just one month away from the premier training experience for all aspects of child support services and are very excited and honored to have several nationally recognized experts that will be speaking and attending our conference.**

**Your Board of Directors and Committee Members have been hard at work organizing an incredible training conference for you. Training sessions will be provided for establishment, enforcement, administrative, legal and judicial, locate, interstate, management, customer service, service of process and much more. It will be three days of teaching, learning, and sharing and I assure you that you will go home with new knowledge and a renewed spirit.**

**I look forward to seeing you in Cary, and I thank you for all that you do for the children.**

### Melinda Cope, President



### **Door Prizes and More Door Prizes!**

I just love it when they bring out the door prizes at the conference!

Everyone get excited and just have a good time!

Have you ever wondered where all those great gifts come from that are given away at the conference?

They come from you and other Child Support workers in North Carolina!

Time is approaching us to gather up those gifts for the 2011 NCCSC Conference.

I have my door prize donations ready, do you?

Thank you in advance for your donation of Door Prizes!  
See you in Cary, August 17, 2011!

#### **Door Prize Committee**

*Door Prize Committee Chairs: Cynthia Crudup, Renee Davis-Jones,  
Loretta Sherrod-Ray, Committee Member*

#### **Equipment Committee**

Calling all techies!!! If you are attending the 2011 NCCSC training conference and would like to be part of the equipment committee, please contact Carla West at [cwest@ywcss.com](mailto:cwest@ywcss.com) or 252-331-4818 x 224. If you know how to plug in, set up and play.....we need you!!!

Carla West, Equipment Chair



**Paige Tester**



**Chelsea Barnes**



**Zachary Gathings**



**Cody Boykin**

This year there were approximately 150 scholarship applications submitted for our review. As always, there are so many excellent candidates that it makes it a very difficult task for the committee to select the winners each year.

This year the recipients came from all three regions of the state: Eastern, Central, and Western.

**We are pleased to announce that three Bob McGuire Scholarships were awarded:**

**Region 1- Paige Tester**-Swain County, Swain County High School and will be attending Warren Wilson College.

**Region 2 - Chelsea Barnes**- Cumberland County, South View High School and will be attending University of North Carolina at Chapel Hill.

**Region 3 - Zachary Gathings**-Jones County, Jones Senior High School and will be attending North Carolina State University.

Also, were able to award one **North Carolina Child Support Council Scholarship to:**

**Cody Boykin**-Wilson County, James Hunt High School and will be attending Campbell University or East Carolina University.

Thanks to the Child Support Scholarship Committee for an outstanding job!

**Deborah Ricks-Orange County**  
**Linda Flick-Guilford County**  
**Veronica Hawkins-Vance County**  
**Sonya Suggs-Pitt County**  
**Terri Griffin-State Office**  
**Stephanie Wells, State Office**

Thank you

**Angela Bellamy**  
**Renee Davis-Jones**  
**Scholarship Committee, Co-Chairs**



### **"Welcome to the Triangle"**

**The NC Child Support Council website is your one stop location for the 2011 Conference and all your Child Support Council needs. Visit today to find:**

- **Membership application for the NC Child Support Council;**
- **2011 Conference Registration Form and Hotel information;**
- **Past conference slide shows and newsletters;**
- **Information on the Council and committees;**
- **2011 Scholarship winners;**
- **Links to Council Facebook and Twitter pages;**
- **Links to Child Support resources.**

Visit today at <http://www.nccscouncil.org>  
Carol Wallace, Website Chair



# BY-LAW CHANGES

Amendments to the Constitution and By-Laws can be made by a majority vote of the regular voting members present at the annual meeting. Proposed amendments shall be submitted to the membership in writing at least 45 days prior to the annual meeting.

## From the Raffle/General Fund Committee

The Raffle tickets will support the NCCSC Scholarship/General Fund. The tickets will be drawn at the Child Support Conference on August 19, 2011.

**\*\*\*Tickets are \$1.00 or 6 for \$5.00\*\*\***

The deadline for the tickets and money to be mailed is August 12, 2011.  
We will be accepting tickets and money at the Conference through August 18, 2011.

**Please contact us regarding the number of tickets you would like to receive.**

Tax ID# 56-1393255

Checks or Money Orders are to be made payable to:

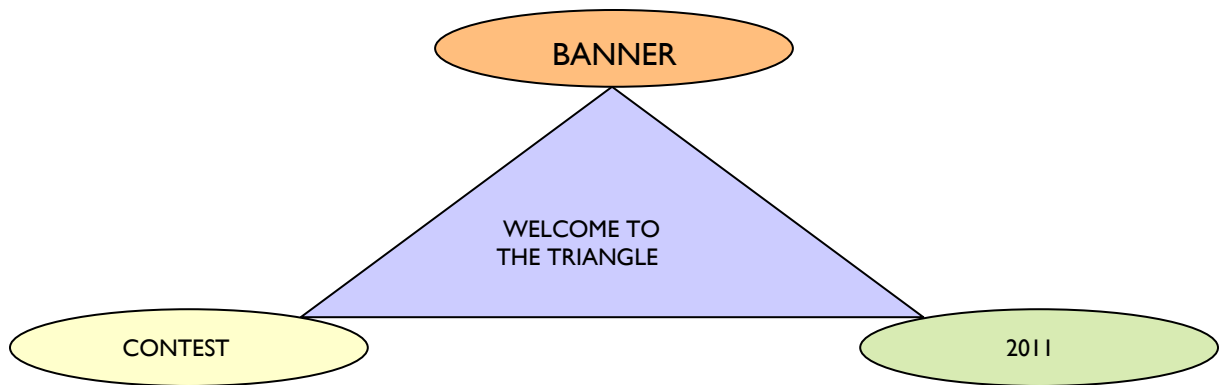
North Carolina Child Support Council

Return Tickets and Money to:

Angela Bellamy  
Durham County CSE  
220 East Main Street  
Durham, NC 27701  
919-560-8910

or

Renee Davis-Jones  
Pitt County CSE  
203 Government Circle  
Greenville, NC 27834  
252-902-1317



The Banner Committee encourages each county to create a banner to represent your county at the annual child support conference.

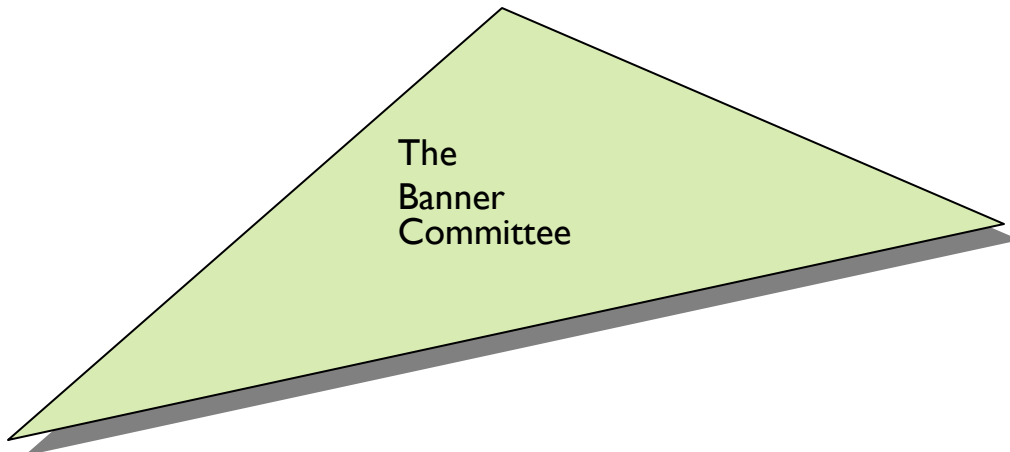
Pre-Resister now through July 30, 2011; email Alyssa Harrell at [aharrell@ywcass.com](mailto:aharrell@ywcass.com) or Tammy Pearson at [tpearson@ywcass.com](mailto:tpearson@ywcass.com) to register your county.

The criteria for judging will be based on the following:

- a) Size: The banner cannot be larger than 30" x 36", whether it is vertical or horizontal.
- b) Theme: The banner must incorporate this year's theme:  
*"Welcome to the Triangle"*
- c) County Name: must be present on the banner
- d) The banner must be supported by vertical poles on each side. These poles must be minimum length of the banner, but not to exceed 5 feet tall. *(Necessary for Displaying and Judging)*

The banner must meet the a-d criteria to be considered further for judging. Judges will use a 1-5 scale to rate the following:

- e) Overall theme relation
- f) Creativity
- g) Artistic design
- h) Visual effect
- i) Professional appearance



## CURRICULUM COMMITTEE

The Curriculum Committee would like to challenge everyone to look at the GREAT workshops planned for this year's Conference! Whether you are a Child Support Worker, DSS Worker, Attorney, Judge, Director, Clerk of Court or other representative, we are sure you will find topics that will interest, intrigue and stimulate you! Just take a look at all the workshops we have planned:

**HOW TO FIND A FATHER**

*THE DYNAMIC e-IWO TRIO – The Feds, The State, and You!*

*EMOTIONAL INTELLIGENCE TRIANGLES*

**LOCATION TRIANGLES**

*CLE – CALCULATING CHILD SUPPORT INCOME for the SELF-EMPLOYED*

*THE D-N-A TRIANGLE*

**ARE WE FRIENDS? - Social Media Communications and Child Support**

*CROSSING THE LINE – Agent Protocol*

**FUNDING & FISCAL ISSUES with IV-D INCENTIVES**

*CLE – STATUTES OF LIMITATIONS and EXECUTIONS to COLLECT ARREARS*

*FOSTER CARE and IV-D*

*TRICKY TRIANGLES! (aka “I Thought I Had Heard them All”)*

*MONEY \$ MONEY \$ MONEY*

*TRIANGULATED TOOLS – Case Management Automation*

*CLE – INCOME ISSUES and the 2011 GUIDELINES*

*THE “RIGHT” ANGLES OF CASE MANAGEMENT*

*CUSTOMER SERVICE TRIANGLE*

*LEGAL TRIAL – ANGLES*

**THE CHILD SUPPORT SHUFFLE**

*CLE - MILITARY ISSUES AND CHILD SUPPORT*

**GUIDELINES: “The Good, the Bad, and the Ugly” TRIANGLE**

*THE BERMUDA TRIANGLE*

*NEW TRIANGLES – TECHNOLOGY*

*OUTSIDE THE TRIANGLE*

*CLE – CASE LAW UPDATE*

*NCP INITIATIVES*

*TRI-SECTION TREBLE MEASURE – Hodge Podge*

*MOTIVATIONAL TRIANGLE*

*INTERVIEWING TECHNIQUES*

*CLE – ENHANCING PROFESSIONALISM IN CHILD SUPPORT LITIGATION*

For more information and details on the workshops planned, please visit our website at [www.nccscouncil.org](http://www.nccscouncil.org) or contact:

**Edna L. Futrell**  
Lenoir County CSE  
Phone: 252-559-6352  
Fax: 252-559-6380  
[efutrell@dss.co.lenoir.nc.us](mailto:efutrell@dss.co.lenoir.nc.us)

**Loretta Sherrod-Ray**  
Wayne County CSE  
Phone: 919-731-1570  
Fax: 919-731-1612  
[loretta.sherrod-ray@waynegov.com](mailto:loretta.sherrod-ray@waynegov.com)

**Millie S. Bellamy**  
SS Regional Program Rep  
NC Division of Social Services  
Child Support Enforcement  
Phone: 910-371-0538  
[millie.bellamy@dhhs.nc.gov](mailto:millie.bellamy@dhhs.nc.gov)

**The TRAINING TRIANGLE has something for YOU!**

## **From the Membership/Conference Registration Committee**

It is hard to believe we are only a month away from the 2011 Conference! There is no better place in North Carolina to receive training that will directly benefit your job in the wonderful world of child support. If you have not sent in your registration form, please send it in as soon as possible. The registration form, along with information about the hotel, is included in this newsletter or can be found on the NCCSC website.

We would like to offer huge CONGRATULATIONS to the three winners of the Early Bird Membership drawing! The winners were:

Kristin Hollified - McDowell County  
Rick Stang – Retired State Consultant  
Shirley Ward – McDowell County

It's not too late for you to become a member of the best organization in North Carolina! The membership fee is \$15.00 per year; you must be a member to attend the 2011 Child Support and Attorney's Training Conference.

If you have any questions about becoming a member; about joining a committee; or the conference please let us know!

See you in the Triangle!

**Joe Crook and Carla West**  
**Registration and Membership Co-Chairs**

## **From the Notebook Committee**

As in the past, we would like to recognize in our conference notebook those special folks who have run away, flew the coop, or more commonly known as "retired", and those who have passed away. Please submit their picture with a brief biography so that we may present this information in our annual child support conference notebook. Forward this information to Bonnie C. Brooke at:

**[brookeb@hendersoncountydss.org](mailto:brookeb@hendersoncountydss.org)**

**Bonnie C. Brooke, Notebook Chair**



# 2011 Registration Form

## North Carolina Child Support Council and Attorney's Conference

### Embassy Suites Hotel-Cary, North Carolina

<b>COUNTY</b> _____				
First Name	Middle Initial	Last Name	Title/Profession	Agency/Company
Address			( ) Federal ( ) State ( ) County ( ) Private ( ) Other	
City			( ) Full Registration	
State		ZIP	( ) Day and President Reception ( ) Day Only	
Telephone		Fax		
E-mail Address			<b>Please check this box if this is a first time membership for you ( )</b>	

**Embassy Suites Hotel**  
201 Harrison Oaks Blvd, Cary, NC 27513

**Return Completed NCCSC form to:**  
PO Box 20421  
Raleigh, NC 27619  
Attn: Joe Crook

**\*For Reservations Call: 1-919-677-1840\***  
**\*\*Deadline July 25, 2011\*\***

**Room Rates:** Room rate for the Embassy Suite Hotel is \$129.00 and includes breakfast. Please see our website ([www.nccscouncil.org](http://www.nccscouncil.org)) for more details

- 1) \$ \_\_\_\_\_ Full Conference Registration
- 2) \$ \_\_\_\_\_ CLE/CPE credit processing August 17—19, 2011
- 3) \$ \_\_\_\_\_ Council Membership Only
- 4) \$ \_\_\_\_\_ Guest Ticket for President's Reception & Dance
- \$ \_\_\_\_\_ Total (please enclose payment)

**DEADLINE FOR PRE-REGISTRATION IS JULY 31, 2011**  
**(\$5 LATE FEE APPLIES AFTER THIS POST MARKED DATE)**

A \$20 Fee will be charged for checks returned for NSF (non sufficient funds)

**Pre-Registration Full Conference Fees:**

*(Membership fee **must** be paid to attend conference)*

- \$ 60.00** - If membership fee has already been paid SINCE 01-01-2011
- \$ 75.00** - Includes **\$15.00** Membership Fee
- \$ 80.00** - **On Site** Registration (Includes **\$5.00** late charge)

Attorneys Please Note:

- CLE/CPE Credit \_\_\_\_\_ @ **\$50.00 processing fee**
- Membership Only \_\_\_\_\_ @ **\$15.00**
- Guest Ticket each \_\_\_\_\_ @ **\$20.00** each President's Reception and Dance

**\*\*Note: The registration fee covers conference materials, breaks, and the President's Reception on Thursday evening. Additional meals such as breakfasts on Thursday & Friday and lunch on Thursday may be offered at no additional costs based upon sponsorship. Guest tickets for the President's Reception will be offered at the Registration Desk on Wed. only.**

**EMBASSY SUITES HOTEL**  
**Raleigh-Durham/Research Triangle East**  
**201 Harrison Oaks Blvd, Cary, NC 27513**  
**(919) 677-1840**

