



North Carolina Child Support Council Newsletter

Promises to Keep and Miles to Go Before We Sleep

NCCSC Officers:

President – Steve Garrison, Buncombe/Polk CSE Program Manager

President Elect – Honorable Kristin Ruth, Judge, Judicial District 10

Treasurer – Angela Talley, Cabarrus County CSE Program Manager

Secretary – Patricia Holcombe, Catawba County CSE Supervisor

Immediate Past President – Lillian Overton, Wake County CSE Director

Ex-Officio Members – Barry Miller, Chief, NCCSE and
John Kennedy, AOC Board of Directors:



*Harvey Alston
Motivational Speaker*

Board of Directors:

Donna Buchanan, State CSE office

Barry Burger, Assistant Chief, State CSE Office

Sandra Chestnut, State CSE Office

Tony Dalton, Attorney-at-Law

Bunny DeBose, New Hanover County CSE Director

Pam Hendren, Retired CSE Office

John Holcombe, CSC State CSE Office

Robin Huss, Lincoln County COC

John Jablonski, Pitt County CSE Director

Lorraine Jackson, Duplin County CSES

Gayle Johnston, NC Mental Health Services

Kimberley Kilpatrick, State DOR

Russell Lee, Sampson County CSES

Michele McCorkle, Pitt County CSES

Alice McCoy, State CSE Office

Pat Stone-Smith, President, CSI

Diane Thompson, Catawba County CSES

**YOU ARE THE "BEST!"
Believe in yourself and don't hesitate to let others
know that you are great!**

**Join us Thursday, September 16, 2004
to hear this dynamic speaker!**



North Carolina Child Support Council Newsletter



Door Prizes Needed!!!

Hellooooo Child Support community! Well its that time of year again, yep we need door prizes for the annual conference in September.

This year we thought it would be cool if each county could try to collect prizes that are representative of their region. For example, if you are from the coastal region then items with a nautical theme would be great. Or if you are from the mountains then something that represents the mountains, you get the idea.

HOWEVER, this in no way is intended to say those are the only types of gifts we will accept. Heck no, we are child support folks we take what we can get! Please any and all gifts will be greatly appreciated by the council and certainly by those lucky soles that win them!!!

Now just to make this a little more interesting lets think for a moment, what is better than giving, well receiving of course! So here is the deal:

For the county that donates the most door prizes there will be one (1) roundtrip airline ticket on US Air for anywhere in the continental US. The county can decide how to award the prize!

Wow

Door Prize Chairman is:

Pat Stone-Smith
pstonesmith@childsi.com
904-280-7711 (phone)
904-280-4095 (fax)



North Carolina Child Support Council Newsletter

2004 NC Child Support Enforcement Council Curriculum Committee

The 2004 NC Child Support Enforcement Council Curriculum Committed has promises to keep... and miles to go... before we sleep. The curriculum committee promised workshops to educate and rejuvenate. Therefore, day one of the conference begins with workshops about what's new in North Carolina Child Support Enforcement. Find out about the *access and visitation programs* across the state, and *eChild Support*. Wednesday afternoon is filled with a variety of informative workshops. See the “At A Glance” section of this newsletter for details.

We will start day two by being reminded that *WE ARE THE BEST!* Harvey H. Alston, motivational speaker, will encourage us to be the best we can be. Later, you are sure to have a difficult time choosing which workshop to attend. Will you *explore the limited mind of the district court judge* or *build relationships to improve service of process*? Will you *keep the cat in the bag* or let the *federal initiatives* out of the bag? *Bank on FIDM* if you can get past the *smoke and mirrors of establishing income for the self-employed*.

So much to learn, so little time...

Thursday evening go deep in the forest, away from the sounds of the city to Pinnacle Farm. Eat barbecue, participate in the stick horse races, and dance the night away to the sounds of “Switch”.

The conference ends around noon on Friday so visit the exhibits and sponsors early and throughout the conference. Did you know the National Child Support Enforcement Association is considering a CSE Agent Certification Program? Don't leave before you hear about this, *UIFSA changes*, or *how your seat was managed*. *Feel good, look good*, and take the scenic way home.



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AT A GLANCE

Wednesday, September 15, 2004

- | | |
|-------------------|---|
| 09:00 a – 05:00 p | Registration |
| 09:00 a – 11:00 a | Board Breakfast |
| 01:00 p – 05:00 p | Exhibits/Sponsors |
| 01:00 p – 03:00 p | Opening Session |
| 03:00 p – 03:15 p | Break |
| 03:15 p – 04:00 p | Concurrent Workshops
Access Visitation
Case Law Update (CLE)
Child Support and the Foster Care System
Web Customer Service Delivery
The North Carolina eChildsupport System
www.ncchildsupport.com
Time Management |
| 04:00 p – 04:15 p | Break |
| 04:15 p – 05:15 p | Concurrent Workshops
Can Professionalism Be Found
In Child Support Cases? (CLE)
“DMA & PCG Medical Enforcement Project
– A Cooperative Effort”
Filling the Gap – Interim Family Support
Requirements under Army Regulation
(AR) 608-99
Partnering with NCP’s: Focusing on Early
Intervention and Other Critical Points
of Contact Safety |

Thursday, September 16, 2004

- | | |
|-------------------|---|
| 07:30 a – 08:30 a | Continental Breakfast |
| 08:00 a – 05:00 p | Registration |
| 08:00 a – 05:00 p | Exhibits/Sponsors |
| 08:15 a – 09:00 a | Business Session |
| 09:00 a – 09:45 a | General Session
“YOU ARE THE “BEST!”
Motivational Speaker – Harvey Alston |
| 09:45 a – 10:00 a | Break |



North Carolina Child Support Council Newsletter

AT A GLANCE Continued

Thursday September 16, 2004 (continued)

- 10:15 a – 11:30 a** Concurrent Workshop
Building Relationships – Improves Service of Process
Exploring the Limited Mind of the District Court Judge,
Deeper Caverns **(CLE)**
Federal Efforts for Improving the Interstate Process
Journey to Excellence
Thursday on “The View”... The Ladies talk to
Child Support Enforcement workers in NC
about “The Benefits of Worklists and Events”.
- 11:30 a – 01:00 p** Lunch
- 01:00 p – 02:00 p** Board Meeting
- 01:00 p – 02:15 p** Concurrent Workshops
Arrears Management for the Hard Core Cases
Child Support: Hot Legal Issues **(CLE)**
Federal Initiatives for the Future
Once That Darn Cat is Out of the Bag,
You Can’t Put Him Back!
Self-Assessment/Data Warehouse...
Making it Work For You
- 02:15 p – 02:30 p** Break
- 02:30 p – 03:45 p** Concurrent Workshops
Federal Efforts for Improving the Interstate
Process
Federal Referral and Investigation of CSE cases
FIDM- Bank On It!
Smoke and Mirrors: Establishing Income for the
Self-Employed **(CLE)**
Using Contempt to Enforce Child Support Orders **(CLE)**
- 04:00 p – 05:15 p** Concurrent Workshops Continued
Filling the Gap – Interim Family Support Requirements
under Army Regulation (AR) 608-99
Guidelines **(CLE)**
Love ‘Em or Lose ‘Em: Retaining Talent
Partnerships—Deliver the \$\$\$\$
Professionalism in a Casual Friday World
- 06:00 p – 08:00 p** President’s Reception
- 08:00 p – 12:00 a** Dance

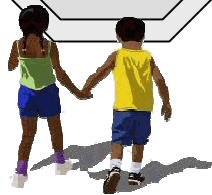


North Carolina Child Support Council Newsletter

AT A GLANCE Continued

Friday September 17, 2004

- 07:30 a – 08:30 a** Continental Breakfast
- 08:00 a – 11:00 a** Exhibits/Sponsors
- 09:00 a – 10:15 a** Concurrent Workshops
CSE Agent Certification Program
Defuse Rather Than Refuse
"I FEEL GOOD, I LOOK GOOD, I AM GOOD"
UIFSA 2001 (CLE)
- 10:15 a – 10:30 a** Upgrading to Microsoft Office XP
- 10:30 a – 11:30 a** Break
Closing Session



And Miles To Go



BEFORE WE SLEEP.....





North Carolina Child Support Council Newsletter

NC Child Support Council Annual Raffle



Per NCCSC Board Member and Charity Functions/Raffle Committee Co-Chair **Diane Thompson**, the raffle sells are off to a fantastic start. Diane has distributed 4,000 tickets. She has more available and we still need your help to sell these tickets for a chance to win an **HP Photosmart 5.3 Digital**



Camera, a Sony CD/DVD player or a **country ham**. Tickets are available at



\$1 a piece and the proceeds will go a long way toward supporting Council projects. 10 tickets were mailed to each office unless you requested more. To request more raffle tickets contact **Diane Thompson** at **(828) 695-5645** or via email at diane.thompson@ncmail.net

The drawing for the prizes will be held at the Child Support Conference in Raleigh in September. ***You do not have to be present to win.*** All proceeds from the raffle go to support our Council projects.



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“GONE COUNTRY”

By: John Jablonski

The 2004 Child Support and Attorney’s Conference is now just two months away. Can you believe it? And just like the song says, “Gone Country-just look at them boots”; we are encouraging everyone to dress the part. Cowboy/girl hats, boots, vests, old-time dresses (even some saloon girls) will add sparkle to our Thursday night gala events. Start planning your country/ western attire right away. The Entertainment Committee is busy putting the finishing touches on all the decorations and entertainment activities to insure that everyone has a most enjoyable confer#&**(@!&\$?)%^~+>}\



Hi All! The Tipster here. I’ll be finishing up this entertainment update as John Jablonski is-well-lets just say he is all tied up right now. Did you know that this year’s conference entertainment events are designed to lift the spirits of weary Child Support professionals in need of a little R and R?

Events include:

- Horseshoes
- Hayrides
- A best decorated Stick Horse contest (with a \$100.00 prize for the best decorated Stick Horse entry)
- A Stick Horse Race (I’ve already signed up for that one)
- Donation of all Stick Horses to a children’s charitable organization
- A Country / Western shirt contest
- A visit from the spirit of “Elvis” himself

Don’t miss all the hoopla planned for the Thursday night President’s Reception and especially all that good food from Cooper’s Barbecue. (Tipster likes barbecue.) Be sure to visit the “Boot Hill” Photography Tent where you can capture your likeness for posterity (or to be used as evidence of you having “too much fun”.) The “Watering Hole” will be strategically placed for your convenience so that—well—no one will go thirsty. Best of all be sure to dance the night away to the magnificent rhythms of Raleigh’s most popular band—“Switch”. The Hospitality Suite will once again be stocked with your favorite selections on both Wednesday and late Thursday night.

Now for the good stuff. You know that the Barry Miller gang has been trying to capture and unmask me in front of all you all super Child Support folks. This will never happen. To put an end to this “cat an mouse” game I am challenging Barry to an old-fashioned “Shoot Out at the IV-D Corral” on Thursday, September 16th, 2004.



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My apology to Steve Garrison for disrupting his Presidential Reception but lets just say that this is “Old Business” that must be tended to. So, Barry, you better practice up “partner” so your aim will be steady and true because you never know when I’ll show up. I’ll be waiting!

Ah-Oh! Gotta go now, John Jablonski is coming untied. Be sure to contact your supervisor right away and insist that you attend the 2004 Child Support Conference. Tell them the Tipster said so. See you in Raleigh!

Oh Wait! I have a picture to help you with what to wear on Thursday night.

Recommended Attire for Thursday night!



Can anyone name the saloon girls and the two gunslingers in this picture?



North Carolina Child Support Council Newsletter

NOMINATIONS FOR NCCSC BOARD OF DIRECTORS

It is time to start thinking about nominations for the North Carolina Child Support Board of Directors. If you are interested in serving on the Board of Directors OR know someone who would like to serve, please email the nomination to Donna.Buchanan@ncmail.net no later than **August 6, 2004**. Criteria for nominees is as follows:

- 1) Nominees must be notified and must agree to serve a three year term.
- 2) Nominees must currently be a NCCSC member in good standing.
- 3) Nominees must have approval from their supervisors and should be available to attend scheduled board meetings (usually held quarterly) in Raleigh.
- 4) Nominations should be submitted by current NCCSC members in good standing.
- 5) Nominations must include a brief biography of nominee and why the nominee would make a good board member.

Currently there are seven vacancies on the board and elections for these vacancies will be held at the September Business meeting which will be held during the 21st Annual NCCSC Conference at the Sheraton Downtown in Raleigh, NC. We hope to see you there.

PROPOSED BY-LAWS CHANGE

The NCCSC Board of Directors is proposing a change to the By-Laws which will be voted on by the membership during the Business meeting at the 21st Annual NCCSC Conference being held September 15th-17th at the Sheraton Downtown in Raleigh, NC.

The proposed change would be to add the following sentence to Section 2 of Article IV (Officers):

In the case that the incoming President is no longer a member of the Board as his two consecutive terms are completed, the Board of Directors would consist of 22 members.

This change is proposed to further clarify Section 2, Article IV as relates to Board of Directors membership.

PROPOSED CHANGES TO THE SCHOLARSHIP GUIDELINES

The Board of Directors is requesting that the general membership cast their votes pertaining to two eligibility guideline items for the NCCSC Bob McGuire Scholarship Fund.

Currently, NCCSC scholarships are awarded on the basis of the student's merit & family income does not figure into the equation. If the decision of the membership is to base the award of the scholarship on a family income, applicants would be required to present proof of family income.

Additionally, the awarding of scholarships is currently limited to applicants planning to attend school in North Carolina.

There will be two questions on the ballot:

- 1) Should the scholarship be based on a family income cap? Yes/No
- 2) Should the scholarship continue to be limited to students who plan to attend schools in North Carolina? Yes/No



North Carolina Child Support Council Newsletter

NCCSC

SCHOLARSHIP DRIVE

The Latest...

July 28, 2004

Two Complimentary Nights Offered by Hilton Wilmington Riverside and the Renaissance Asheville Hotel!

Check out the latest updates (including pictures) regarding these great giveaways on our website at www.nccscouncil.org!

Win Basketball Signed by Washington Mystics!

Sampson County Child Support Supervisor **Russell Lee** is excited to announce that Agent **Janet Melvin** and her daughter **Chasity** have secured a basketball signed by team members **Alana Beard, Kiesha Brown, Kaaya Chones, Stacey Dales-Schuman, Chamique Holdsclaw, Tamicha Jackson, Chasity Melvin, Coco Miller, Murriel Page, Nakia Sanford Aiysha Smith, and Petra Ujkelyi** of the WNBA's **Washington Mystics** professional basketball



Washington Mystics professional basketball team. Per **Monica Ruffin**, "We think that the signatures may be worth \$1,000, sooo, we are going to do a raffle and sell tickets at \$1.00 each to raise money for the Scholarship Fund." The tickets may be purchased until the last day of the conference and the drawing will take place at the conference. You do not have to be present to win. If you would like to purchase a ticket or

would like to help out Sampson County in their effort to raise money for the Bob McGuire Scholarship Fund just contact **Monica** at the Sampson County office. You can reach her by telephone at **(910) 592-4137**, by email at monica.ruffin@ncmail.net or by mail at Sampson County CSE, PO Box 879, Clinton, NC 28329.

Teams and Sponsors Needed for Roy Godwin Golf Tournament

Harnett County CSE Supervisor and Charity Functions/Raffle Committee Co-Chair **George Shepherd** is asking for your help to distribute our 2004 Golf Tournament flyer and Sponsorship letter to area businesses and community partners. While it is true that we especially need help from Cumberland County and the surrounding counties to promote this event and to secure players and sponsors from the local community, we would like to see more participation from Manteo to Murphy. **WE NEED YOUR HELP!!!** Contact George via e-mail george.shepherd@ncmail.net or call him at **(910) 897-4576**.

Flash! - There will be a special award given to the Child Support Office/County sponsored team that achieves the lowest score in the tournament. Don't forget, ALL teams are eligible for the **\$500 GRAND PRIZE!**

Reminders/Tips:

- ❑ Send any donations you receive to the following:

**NCCSC-Scholarship
PO Box 20421
Raleigh, NC 27619**

Please provide your county or office name with your donation.

- ❑ Contact local employers to solicit them for a donation.
- ❑ Set up a drive for donations from staff.
- ❑ Contact DSS, COC, Sheriff's Departments and other community partners and request their participation.

Important Dates:

- ❑ Conference pre-registration deadline is **August 20th**.
- ❑ Annual Conference is **September 15th through the 17th**.
- ❑ The Annual NCCSC Roy Godwin Golf Tournament is **August 28th**. The Registration deadline is **August 21st**.



North Carolina Child Support Council Newsletter

North Carolina Child Support Council

PO Box 20421
Raleigh, NC 27619



Officers

Steve Garrison – President
The Honorable Kristin Ruth – President Elect
Patricia Holcombe – Secretary
Angela Talley – Treasurer

NORTH CAROLINA CHILD SUPPORT COUNCIL

SCHOLARSHIP FUND GOLF TOURNAMENT

Sponsorship

BAYWOOD GOLF CLUB, FAYETTEVILLE, NC

August 28, 2004

SPONSORSHIPS ARE AVAILABLE FOR THE 4th ANNUAL NORTH CAROLINA CHILD SUPPORT COUNCIL GOLF TOURNAMENT SCHEDULED FOR AUGUST 28TH, 2004 AT THE BAYWOOD GOLF CLUB IN FAYETTEVILLE, NC. MONEY RAISED WILL GO TO PROVIDE A MINIMUM OF THREE SCHOLARSHIPS TO DESERVING HIGH SCHOOL STUDENTS IN NORTH CAROLINA. WE HOPE YOU WILL CONSIDER OUR WORTHY CAUSE OF HELPING CHILDREN ATTEND COLLEGE IN NORTH CAROLINA.

_____ **\$5000.00 TOURNAMENT SPONSORSHIP**
TWO TEAMS ENTERED IN TOURNAMENT
LARGE SIGN AT TOURNAMENT CLUB HOUSE
SIGN ON TEE BOX

_____ **\$2500.00 TOURNAMENT CO-SPONSORSHIP**
ONE TEAM ENTERED IN TOURNAMENT
SIGN AT TOURNAMENT CLUBHOUSE
SIGN ON TEE BOX

_____ **\$500.00 SPONSORSHIP**
TWO INDIVIDUAL ENTRIES
SIGN ON TEE BOX

_____ **\$250.00 SPONSORSHIP**
_____ **\$100.00 SPONSORSHIP ONE**
INDIVIDUAL ENTRY
SIGN ON TEE BOX

_____ **ENCLOSED IS MY CHECK**

_____ **PLEASE BILL ME**

NAME _____ PHONE _____
NUMBER _____
ADDRESS _____

**PLEASE MAKE CHECKS PAYABLE TO: NORTH CAROLINA CHILD SUPPORT COUNCIL
SCHOLARSHIP FUND AND RETURN TO GEORGE SHEPHERD, HARNETT CO. CSE, 317 EAST JACKSON
BLVD, ERWIN, NC 28339**



North Carolina Child Support Council Newsletter

2004 Roy Godwin Golf Tournament

*"Promises to keep...
and miles to go before we sleep"*



The NC Child Support Council Roy Godwin Golf Tournament is scheduled for Saturday, August 28, 2004 at The Baywood Golf Club in Fayetteville. The Baywood Golf Club is easily accessible from Interstate 95 and there are several hotels within a few minutes of the course. There will be a free lunch served prior to the tournament at 12 noon with play to begin at 1:30pm. Player cost will be \$50.00 per player or \$200.00 per team of 4 players. There will be a closest to the pin and longest drive contest as well as a \$500.00 grand prize for the winning team. Red tees and mulligans will be sold to players the day of the tournament and each player will receive a goody bag. A collar shirt and soft spikes are required at the course. The registration form below should be filled out and returned with payment to: George Shepherd at 317 East Jackson Blvd, Erwin, NC 28339 no later than 8/21/2004. This event will be held “rain or shine”. All profits go to the NCCSC Bob McGuire Scholarship Fund. If you have any questions, just contact George Shepherd at george.shepherd@ncmail.net.

**\$500
GRAND
PRIZE**

PLAYER	ADDRESS	HANDICAP
1.		
2.		
3.		
4.		

*****The Tournament is subject to cancellation and refund of fees if less than 20 participants are registered 10 days prior to the tournament date. ****

Guidelines for Submitting Material for the NC Child Support Council News:
“The North Carolina Child Support Council News” is published periodically. Articles will focus on trends, problems, research, and information of interest to child support practitioners. Topics of discussion may include, but are not limited to, child support legislation, case law, related issues and problems. Announcements of related training and programs, which will enhance professionalism in the field, is welcome. Our Editorial Board will review all papers submitted. We will include the article in our next edition if space allows, or we may choose to publish the item at a subsequent time. Opinions expressed in the “N.C. Child Support News” are those of the authors and do not necessarily reflect the position or policy of the North Carolina Child Support Council.

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