



NCCSC NEWSLETTER

Volume 28, Issue 2

February 25, 2011

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Message From the President

WELCOME TO THE TRIANGLE - Mother, Father, Child

This is the theme for our 2011 North Carolina Child Support Training Conference which is scheduled for August 17 - 19 in Cary. This is the premier opportunity for specialized training in all aspects of child support services. We will be providing classes in such areas as establishment, enforcement, administrative, legal and judicial, locate, interstate, management, customer service, service of process and much more. We are proud to have another former Commissioner of the Office of Child Support Enforcement as our keynote speaker (This is our second consecutive year hosting a nationally recognized child support expert!). Now is the time to join the North Carolina Child Support Council and attend this conference. This is a great opportunity to learn from other child support professionals from North Carolina and beyond. Please share this information and newsletter with your co-workers and supervisors and make your plans to join us in August!

Thank you for all that you do for the children.

Melinda Cope, President

Door Prizes and more Door Prizes!

Do you like to see smiles on the faces of co-workers when they receive a great prize? “YES”

Well here is your opportunity! The Door Prize committee is requesting every county to participate this year in bringing a little something extra special to conference to share with one another. The theme this year is “Welcome to the Triangle” We are celebrating the families of North Carolina. What a better way to celebrate than to have everyone leaving conference with a little something to remember what we stand for: Helping the Families of North Carolina.

So put on those thinking caps! Get on those walking shoes! Contact your neighborhood malls, hotels, restaurants, gas companies, whomever you can think of and see if they would like to donate a special gift for conference.

Don't forget the Door Prize donation form is on the council website <http://www.nccscouncil.org/doorprizes.htm>

The Door Prize Committee is in need of a volunteer from each county to be a door prize Captain. As Captain you will be responsible for collecting the Door Prizes that your county will be providing for the Conference. Please contact cynthia.crudup@dhhs.nc.gov to say YES! for being the door prize Captain for your county.

Door Prize Committee

Door Prize Committee Chairs:

Cynthia Crudup

Renee Davis-Jones

Loretta Sherrod-Ray, Committee Member

Archives:

For Archive information please contact Cynthia Crudup at: cynthia.crudup@dhhs.nc.gov

Archives Chair: Cynthia Crudup

NCCSC AWARDS



Each year the North Carolina Child Support Council recognizes individuals and/or agencies for outstanding achievement or meritorious contribution in the area of Child Support. A maximum of five awards are presented.

All submitted nominations will be included in the Child Support Council Notebook. The winning nomination will receive a plaque and be recognized at the conference.

Achievement at the local level and achievement with statewide significance will be considered for recognition. The factors that will be considered in the selection process include the following:

- The clear identity of the problem/concern that prompted the need for the project.
- Innovative approach resulting in more effective delivery of services.
- Originality.
- Demonstration of effective interaction and cooperation between the various agencies involved in the child support process.
- Implemented programs or procedures which have broad application or could serve as a model.
- Activities that provide for the development of legislation or policy.
- Demonstration of significant improvement in the provision of services to children.
- Continuing outstanding effectiveness.

If you have not already considered entering a nomination this year, the Awards Committee encourages you to assess all great things happening in your agency and submit your nomination.

Please find additional requirements and the application on the North Carolina Child Support Council Website: www.nccscouncil.org. **Nominations must be submitted by July 1, 2011.**

You may contact Stephanie Wells at Stephanie.Wells@dhhs.nc.gov with any questions.

Awards Chair, Stephanie Wells



BOB MCGUIRE /NORTH CAROLINA CHILD SUPPORT SCHOLARSHIP

PLEASE ENCOURAGE YOUR CLIENTS, CLERK OF COURT, AND COUNCIL MEMBERS TO SHARE THE SCHOLARSHIP INFORMATION WITH GRADUATING SENIORS. THESE ARE VERY DIFFICULT ECONOMIC TIMES AND THE SCHOLARSHIPS ARE AVAILABLE TO ASSIST FOUR QUALIFYING SENIORS WITH SOME OF THE COST DURING THEIR FRESHMAN YEAR. (\$500 PER SEMESTER).

RETURN COMPLETED APPLICATION TO:

SONYA SUGGS, LEAD WORKER
PITT COUNTY, CSE
203 GOVERNMENT CIRCLE
GREENVILLE, NC 27834

OR LINDA FLICK, CHILD SUPPORT AGENT
GUILFORD COUNTY, CSE
325 E. RUSSELL STREET
HIGH POINT, NC 27260

THE APPLICATIONS HAVE BEEN SENT TO ALL OF THE HIGH SCHOOLS IN NORTH CAROLINA AND CAN BE OBTAINED AT THE COUNCIL WEBSITE.

WWW.NCCSCOUNCIL.ORG

APPLICATIONS MUST BE POSTMARKED NO LATER THAN APRIL 15, 2011. THE FINAL DECISIONS WILL BE MADE NO LATER THAN APRIL 30, 2011.

RECIPIENTS WILL BE RECOGNIZED ON THE COUNCIL WEBSITE, NEWSLETTER AND AT THE STATE CONFERENCE.

FOR QUESTIONS, PLEASE CONTACT SCHOLARSHIP CO-CHAIRS

**ANGELA BELLAMY, DURHAM COUNTY, CSE 919-560-8910 OR
RENEE DAVIS-JONES, PITT COUNTY, CSE 252-902-1317**



"Welcome to the Triangle"

The NC Child Support Council website is your one stop location for the 2011 Conference and all your Child Support Council needs.

Visit today to find:

- **Membership application to join the NC Child Support Council;**
- **Past conference slide shows and newsletters;**
- **Information on the Council and committees;**
- **2011 Scholarship application;**
- **Links to Child Support resources.**

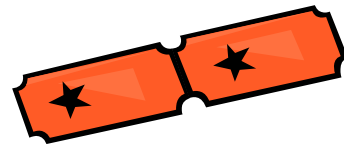
Interested in joining the website committee? Contact us today at

webmaster@nccscouncil.org.

Visit today at <http://www.nccscouncil.org>

Carol Wallace, Website Chair

General fund/raffle tickets will soon be here.
There will be plenty for you to buy so no need to fear.



Please don't hesitate, linger or pause.
Every dollar you spend will be for a great cause.

A chance to win wonderful and exciting prizes await you.
So come on everyone and do the very best you can do.

Buy 10 tickets, 20 tickets or even more if you dare.
Let's show the children of NC how much we really care!

Angela Bellamy and Renee Davis-Jones, General Fund/Raffle Committee Co-Chairs



NOMINATIONS FOR NCCSC BOARD OF DIRECTORS

It is time to start thinking about nominations for the North Carolina Child Support Board of Directors. If you are interested in serving on the Board of Directors or know someone who would like to serve, please email the nomination to Tammy Pearson – tpearson@ywcss.com or Susan Dillon - SYDillon@cabarrusdss.net!

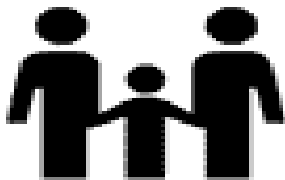
Criteria for nominees are as follows:

- 1) Nominees must be notified and must agree to serve a three year term.
- 2) Nominees must currently be a NCCSC member in good standing.
- 3) Nominees must have approval from their supervisors and should be available to attend scheduled board meetings (usually held quarterly) in Raleigh.
- 4) Nominations should be submitted by current NCCSC members in good standing.
- 5) Nominations must include a brief biography of nominee and why the nominee would make a good board member.

Currently there are seven vacancies on the board and elections for these vacancies will be held at the August Business meeting which will be held at Embassy Suites Hotel, Cary, North Carolina

BY-LAW CHANGES

Amendments to the Constitution and By-Laws can be made by a majority vote of the regular voting members present at the annual meeting. Proposed amendments shall be submitted to the membership in writing at least 45 days prior to the annual meeting.



”Welcome to the Triangle”

Welcome to the Triangle....Create a Banner

The Board and Banner Committee ask that each county create a banner to represent your county and incorporate the theme, "Welcome to the Triangle". The criteria for judging will be based on the following:

- a) Pre-Register: All banners to be judged must be pre-registered. A pre-registration deadline for banners will be announced after the May Board meeting.
- b) Size: The banner cannot be larger than 30" x 36", whether it is vertical or horizontal.
- c) Theme: The banner must incorporate this year's theme:
"Welcome to the Triangle"
- d) County Name: must be present on the banner
- e) The banner must be supported by vertical poles on each side. These poles must be minimum length of the banner, but not to exceed 5 feet tall. *(Necessary for Displaying and Judging)*

The banner must meet the a-e criteria to be considered further for judging. Judges will use a 1-5 scale to rate the following:

- f) Overall theme relation
- g) Creativity
- h) Artistic design
- i) Visual effect
- j) Professional appearance

Winners will be selected as follows:

Best Overall:	Highest total score-All categories
Best Theme Related:	Highest total score-Theme
Best Artistic Design:	Highest total score-Artistic

Honorable Mentions:

HM-Best Overall:	2 nd Highest total score-All categories
HM-Best Theme:	2 nd Highest total score-Theme
HM-Best Artistic:	2 nd Highest total score-Artistic

Welcome to the Triangle.....see you in Cary!

Thanks from the Banner Committee!

Alyssa Harrell and Tammy Pearson, Co-Chairs

Are You Up For This Challenge?

The annual training conference is one of the major activities undertaken by the North Carolina Child Support Council in support of its mission: foster communication, information exchange, and educational opportunities to support the diverse professionals in their efforts to provide the best services available for the children they champion. Needless to say, sponsor contributions are critical to our continued success.

This year we are challenging every child support professional to obtain as many Patron sponsors as possible. Each Patron sponsor who contributes \$100 to the Council will have their name printed in the conference notebook.

A sponsorship form is available for you to download from the Council web site. Go to www.nccscouncil.org and click on Conference and then Sponsors. Please complete and submit the form according to the instructions provided on the first page.

There is no one who understands the importance of the NCCSC better than you. As a child support professional, you know that the work you do has a far-reaching affect on the most vulnerable individuals in your community. Because of that fact, the individuals and businesses in your city or town are ideal sponsors for this important event. All forms must be turned in **no later than June 15, 2011**. In addition, whoever obtains the most Patron sponsors will receive a special prize during the conference.

Don't forget, you must be a member in order to attend the conference and participate in this challenge. If you haven't joined the Council now is a great time to do so. Go to www.nccscouncil.org and click on Conference and then Membership Application. Complete your application and mail it in with your \$15.00 membership fee.

See you in Cary in August!

Conference Sponsorship Committee

Gwen Neely and Dena Balbach, Co-Chairs

WIN A \$100 GIFT CARD

The membership year for the North Carolina Child Support Council runs from January 1 to December 31 and many members traditionally join when they register for the annual conference which is held late summer. It is important to the NCCSC for you to join at the beginning of the year rather than wait until Conference. Membership in the NCCSC is not only about attending the Conference, it is about supporting the only professional organization that represents what you do every day.

To encourage joining the North Carolina Child Support Council early, RCM has donated three \$100 gift cards to be awarded as prizes. A drawing will be held at the May NCCSC Board meeting to determine the winners of the gift cards. To be eligible to be entered into the drawing for the gift cards, a membership application and \$15 membership fee must be received or postmarked no later than March 31, 2011.

The membership application is available from the NCCSC web site www.nccscouncil.org.

Membership Committee

Joe Crook and Carla West, Co-Chairs

CURRICULUM COMMITTEE



Spring is almost here and as we get closer to August we are very excited about this year's conference. It's time to let us know what workshops you would like to have for this year's conference. We are looking for creative, fresh, new and innovative ideas and suggestions!! Help us "**spring to it**" and "**branch out**" in planning the 2011 Conference Workshops.

We need **many** Curriculum Committee **volunteers** for the 2011 Child Support conference that will be held in Cary on August 16th – 19th.

Please contact the Curriculum Committee Co-Chairs, Edna Futrell @ efutrell@dss.co.lenoir.nc.us, Sheila Beck-Jones @ sbeckjones@hokecounty.org, or Loretta Sherrod-Ray @ loretta.sherrod-ray@waynegov.com if you are interested in serving on the committee or have suggestions!



Entertainment Committee Update

As you all know this year's theme is the "Triangle" which represents our goal of family unity with Mother, Father and Children all involved and focused on providing a stable environment for the children. This theme will be carried out throughout the conference.

From the Entertainment Committee perspective we visualize a conference that also reflects the "power" of the triangle. A triangle consists of 3 straight lines which each curve to allow them to connect and form a continual line that never breaks but merely merges all three lines into a single entity or focus.

The Entertainment Committee will focus on the three areas important to a successful conference; Education, Team Building and Fun. As a professional trainer I can assure you it is a proven fact, individuals retain more information and participate more when an element of fun is introduced into the learning environment and experience.

As we move forward finalizing our plans for the conference we will focus on developing and uniting the following three elements:

Education: We will incorporate lessons learned from workshops into various activities during the conference. This will allow attendees the opportunity to reinforce lessons learned.

Team Building: We will develop various activities that will require attendees to team with individuals other than their office mates. To be successful as a whole for all residents of North Carolina we must learn to work as one large team. These activities will provide not only fun but will require collaboration and possible “best practices” developed on the fly to solve the riddles.

Fun: Yes it is quite possible to learn and have fun at the same time in fact it is the preferred method in professional training strategies. It is when we let our guard down that we are open to new, fresh and creative ideas. It is also a time where we forge new partnerships with our counterparts across the state. These relationships are key to ongoing collaboration across county lines.

Ok, enough preaching – you know this old leopard has not changed her spots (sadly with age I have a few new ones) so be sure that all of this will be carried out in some of the most creative activities I have ever unleashed upon you.

So if you want to find out what I am up to this year, beg, bargain and whine to get to come to the conference this year. In fact I will continue to tease you with riddles right up to conference time. Trust me you will regret it if you miss this one, and that’s the only secret I am giving away this year!

**Pat Stone-Smith
Entertainment Committee Chair
“The Riddler”**

**See you all at the Triangle in Cary!
Bonnie Brooke, Newsletter Chair**