



## NCCSC ANNUAL CONFERENCE

"Go Light Your World"



### ON THE BEACH.....

#### Hurry, Hurry, Hurry

The 2006 NCCSC Membership Drive is well on the way. You must be a member to attend the 2006 NCCSC Conference. Take advantage of this great investment.

Membership to NCCSC has great rewards along with conference such as the Early Bird special which was won by Julie Hart from Wilson County a round trip ticket to anywhere in the continental U.S. and Mollie Hampton of Stokes County a \$25 gift certification to Lowes Hardware. 5 drawings for \$5.00 CASH PRIZE compliments of NCCSC each time the board meets quarterly. The winners for the last quarter were Michele McCorkle, Angela Craig, Kim Bolick, Jennifer Phillips and Marsha Kenny. Congratulations to our winners and members. You must be a member of NCCSC in order to have your name added for the drawing by NCCSC. (I will let you in on our little secret, the next meeting is in June so hurry up and send your \$10 membership fee).

We need your voice, thoughts, ideas and involvement to make the North Carolina Child Support Council the best in the U.S.A. Membership is \$10.00 per calendar year. Membership is open to all those who have an interest in improving the Child Support Enforcement Program in North Carolina.

#### NCCSC OFFICERS

President-Angela Talley, CSE Program Manager  
Cabarrus County  
President Elect- Tony Dalton, CSE Attorney  
Transylvania County  
Treasurer-Michelle McCorkle, CSE Supervisor  
Pitt County  
Secretary-Patricia Holcombe, CSE Supervisor  
Catawba County  
Immediate Past President-Honorable Kristen Ruth,  
Judge Judicial District 10  
Ex-Officio Member-Barry Miller, Chief NCCSE

#### BOARD OF DIRECTORS

Millie Bellamy, CSE Supervisor New Hanover Co  
Donna Buchanan, State CSE Office  
Barry Burger, State CSE Office  
Susan Camaret, Onslow Co.  
Melinda Cope, Attorney Wake Co.  
Angela Craig, CSE Supervisor Buncombe Co.  
Bunny DeBose, Retired CSE Manager  
Lou Hall, Vice President CSE Services SMI  
John Holcombe, NC CSE Western Region Rep/Supv  
John Jablonski, CSE Director, Pitt Co.  
Lorraine Jackson, CSE Supervisor Duplin Co.  
Delois Jones, CSE Supervisor, Wilson Co.  
Alice McCoy, State CSE Office  
Dorothy Morrow, CSE Supervisor Haywood Co.  
Eugenia Tew, Sampson Co. Public Information  
Astra Wilson-Kirsej, State CSE Program Manager

The theme for our 2006 Conference is "Go Light Your World". The inspiration we give to each other and those we serve is priceless. When you are motivated, encouraged and made to feel as if anything is obtainable the sky is the limit. Again this year the Conference will be an extraordinary experience with great workshops, fun, entertainment, prizes, food, fellowship and the beach. The beach where there will be plenty of sand, sun and surf.

So Hurry, Hurry, Hurry and join NCCSC. You do make a difference. We need each and every one of you. Your Membership Committee would like to challenge each Child Support Office to have 100% staff NCCSC Membership.

Go to the [Hwww.nccscouncil.org](http://www.nccscouncil.org)H web site and click on Conference. Fill out your application and send it in with your \$10 membership fee.

You may also register now to attend the 2006 Child Support Conference to be held in Atlantic Beach, September 13-15 along with your membership.

See you in September at Atlantic Beach.

Delois Jones and Astra Wilson-Kirksey  
Registration and Membership



**September 13, 14, 15, 2006**

**2717 Fort Macon Rd.  
Atlantic Beach, NC 28512  
1-800-624-8875**

**WEDNESDAY  
SEPTEMBER 13, 2006**

TIME	WORKSHOP
03:30 p – 05:00 p	Data Warehouse Building Queries
	Interstate
	Customer Service Surveys
	Team Building

**THURSDAY  
SEPTEMBER 14, 2006**

TIME	WORKSHOP
10:15 a – 11:30 a	J 2 E
	Self-Assessment
	What is Meant by Cooperation – With Child Support
	Partnering With Sheriffs
01:00 p – 02:15 p	Interviewing & Hiring The Right People
	Life, Laughter, Leadership
	Customers Are Our Business – Our Only Business
	Federal / State Legislation
02:30 p – 03:45 p	Reports Management Use By Supervisors
	ACTS Worklist Management
	Faster Care
	Changes To Bankruptcy Law
04:00 p – 05:15 p	Conflict With Staff – How To Deal With It
	NC Fast & Relationship To CSE
	Time Management Skills
	Collections – Approaches, Best Practices

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**CHILD SUPPORT COUNCIL  
CURRICULUM COMMITTEE  
BUSY AT WORK**

The excitement is building as the Curriculum Committee continues its efforts to provide the best workshops ever for the NCCS Council Training Conference. Response to suggestions for workshops was overwhelming and Committee members had a tough time with selection of topics.

Now the fun begins as presenters are confirmed, information is gathered, and time slots are filled. There is something for everyone from Judges, private citizens, Child Support Agents, Clerks of Court, Sheriffs, Attorneys, and private companies doing business in child support enforcement. Each day a variety of workshops are planned so picking one day to attend may be difficult. Workshops topics include CSE reporting, customer service, stress management, federal and state legislation, CSE attorney and worker roles, Foster Care, NC Fast, Collections, and much, much more. Our workshops are designed to offer education and enjoyment and there are more than 20 workshops planned.

The AT A GLANCE is provided to help you and your supervisors determine which topics best meet your needs. We are thrilled to provide some repeats of popular subjects such as those tough interstate case situations. Look forward to seeing you at the beach.

Adonica Hampton  
Curriculum Committee Member

**FRIDAY  
SEPTEMBER 15, 2006**

TIME	WORKSHOP
09:00 a – 10:15 a	Data Warehouse Building Queries (Report)
	Interstate (Report)
	Stress Management
	Roles Of The CSE Attorney / Workers (Role Play)

The Mission of the NC Child Support Council...  
Is to foster communication, information exchange and education opportunities to support The diverse professionals in their efforts to provide the best services available for the children they champion



Website\_Webhunt.p  
df

Click here

**\*\*Board Members are not eligible to participate\*\***

## Web Hunt Contest

How much do you know about North Carolina Child Support Council (NCCSC)? Have you ever wondered when the Council started and who was the first president? This information and much more can be found on the NCCSC website at <http://www.nccscouncil.org/> This is your opportunity to learn or show how much you know about NCCSC and about NCCSC web site. The person with the most correct answers will win a cash prize of \$50.00. In the event of a tie, the names will be drawn from the list of correct responses. You have to be a member of NCCSC to participate. Membership for the NCCSC is from January through December. So if you have not become a member or renewed your membership, do it now! The contest starts April 15, 2006 and run until May 15, 2006. Complete the contest form and mail to the address on the bottom of the form or go to the web site and click on "Web Hunt Contest" located on the home page, complete the online form and submit it through the web site. All responses must be postmark or received through email by May 15, 2006 to be eligible. Happy Hunting!

NCCSC Webmaster

Email: [webmaster@nccscouncil.org](mailto:webmaster@nccscouncil.org)

### ***SEEKING NOMINATIONS FOR NCCSC BOARD OF DIRECTORS***

*It is time to start thinking about nominations for the North Carolina Child Support Board of Directors. If you are interested in serving on the Board of Directors OR, know someone who would like to serve, please email the nomination to Bunny DeBose at [landbdebose@aol.com](mailto:landbdebose@aol.com) no later than August 1, 2006. Criteria for nominees is as follows:*

- 1) Nominees must be notified and must agree to serve a three-year term.*
- 2) Nominees must currently be a NCCSC member in good standing.*
- 3) Nominees must have approval from their supervisors and should be available to attend scheduled board meetings (usually held quarterly) in Raleigh.*
- 4) Current NCCSC members in good standing should submit nominations.*
- 5) Nominations must include a brief biography of nominee and why the nominee would make a good board member.*

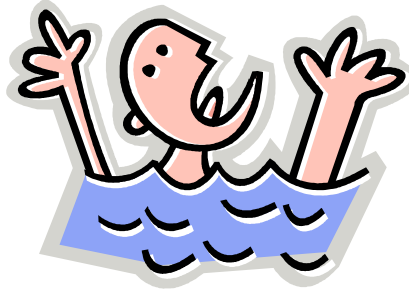
*Currently there are seven vacancies on the board. The election for these vacancies will be held at the*

***NCCS Council Business Session**, which will be held during the 23rd Annual NCCSC Conference at The Sheraton Atlantic Beach in Atlantic Beach, NC. We hope to see you there.*

*Bunny DeBose, Chair  
Nominations and Resolutions*

**2006 CHILD SUPPORT CONFERENCE  
RAFFLE**

**DO YOU FEEL LIKE YOU ARE DROWNING IN WORK  
AND NEED TO GET AWAY?**



**WE HAVE A SOLUTION THAT WILL HELP YOU  
*GO LIGHT YOUR WORLD!***

**THE 2006 CHILD SUPPORT CONFERENCE RAFFLE  
OFFERS YOU AN OPPORTUNITY TO WIN  
ACCOMMODATIONS AT THE BEACH, THE  
MOUNTAINS, OR THE CITY FOR ONLY \$1.00 PER  
TICKET OR YOU CAN BUY 6 TICKETS FOR \$5.00.**

**BUY LOTS OF TICKETS TO INCREASE YOUR CHANCES  
OF WINNING.**

**THE DRAWINGS FOR EACH ONE OF THE 6 PRIZES,  
*THAT'S RIGHT 6 PRIZES*, WILL BE HELD  
DURING THE 2006 CHILD SUPPORT CONFERENCE AT  
ATLANTIC BEACH. THERE WILL BE ONE WINNER  
PER DRAWING. YOU DO NOT HAVE TO BE PRESENT  
TO WIN. *SO SPEND A FEW BUCKS AND WIN BIG!!***

**SEE THE NEXT PAGE FOR A LISTING OF THE PRIZES**

# GETAWAY

**2006 CHILD SUPPORT CONFERENCE RAFFLE**

**\$1.00 PER TICKET OR 6 TICKETS FOR \$5.00**

**There will be six drawings one winner per drawing**

**TICKETS WILL BE AVAILABLE SOON FOR A CHANCE TO WIN**

- 1. ACCOMMODATIONS 2 BEDROOM CONDO FOR A 3 DAY 2 NIGHT STAY ON THE GRAND STRAND MYRTLE BEACH, SOUTH CAROLINA**



- 2. 2 NIGHTS STAY AT THE RENAISSANCE ASHEVILLE HOTEL INCLUDES 2 TICKETS TO THE BILTMORE ESTATE**



- 3. OCEANVIEW ROOM FOR 2 NIGHTS AT THE SHERATON ATLANTIC BEACH**



- 4. 2 NIGHTS AT THE HILTON WILMINGTON RIVERSIDE**



- 5. 2 NIGHT WEEKEND STAY WITH BREAKFAST FOR 2 @ THE SHERATION CAPITAL CENTER HOTEL IN RALEIGH INCLUDES GIFT CERTIFICATE TO A DOWNTOWN RESTAURTANT AND 2 TICKETS TO EXPLORIS AND THE IMAX THEATRE AT EXPLORIS**



**2 NIGHT WEEKEND STAY AT THE QUALITY SUITES HOTEL IN RALEIGH WITH GIFT CARD TO OUTBACK STE**



# **“Shiver Me Timbers”**

## **“Shiver Me Timbers” Its Almost Here**

**By: John Jablonski**

*Now that Spring has sprung (which takes about three days to go from Winter to Summer in North Carolina), its time to update you “Mateys”, Buckos” and “Old Salts” about all the preparations underway for the 2006 North Carolina Child Support Conference. This is only the second time in our history that we were able to secure a site right on the beach. We will be “weighing anchor” and “setting sail” for the Sheraton Hotel in Atlantic Beach where we will remain “marooned” for three glorious days of teaching, learning, sharing ideas, good “grub” and perhaps a little “grog” on the side.*

*Here’s the “Blimey” scoop: Looks like “me hearties” will be enjoying a Limbo Contest- right on the beach. And for the “landlubbers” how about a Best Decorated Flip Flop Contest? Back by popular demand, THE MAXX will again be entertaining us for the Thursday night Dance. (Who can forget the Twist Contest last year?) Remember, only “Saucy Wenches” will be allowed to dance on tables but this is still pending Hotel approval. Captain Sinbad will be on hand on Wednesday for our Opening Session so Wednesday will be the day to dress up in your most “swashbuckling” Pirate outfit. (No suits please.) Anyone who wears a suit or tie will automatically be signed up for the “Walk the Plank” Contest. Winners will be “Keelhauled” and will get a chance to “Kiss the Gunner’s Daughter”. (i.e. don’t dress up.) A Folklore Specialist will be on hand to teach all you “Swabs” what it was like to live under the “Jolly Roger”. Our Conference “Shanty” will be “Go Light Your World”.*

*It looks like we will once again have a “Letter of Marquee” from the Governor making September Child Support Awareness month. So what better way to serve the children of North Carolina and to increase public awareness, not to mention improving our own skill levels, then to attend the 2006 Child Support Conference. Don’t be “Hornswaggled” or become “Sharkbait”. Mark your September calendars now and prepare to attend one “Treasure Hunt” of a Conference. Missing this one could leave you in “Davy Jones Locker” which isn’t good because “Dead Men tell no Tales”. See you in September. ARRRRRRRRG!*



## WE WANT YOU!

Working for the children of North Carolina is a difficult and rewarding job. Employees are under pressure to meet self-assessment and quality assurance goals. Sheriffs have difficulty serving papers. Courts are overburdened with jammed dockets. How does everyone cope with more work to do & limited resources to accomplish it?

NC workers have come up with creative ways over the years to not only get the job done, but do it well. Why not publicize the creative, innovative approach to doing business that many of you have implemented in collecting support for NC's children? You can do this by applying for the NC Child Support Council's Award to showcase your good work.

This is not a popularity contest. This award is not to reward the worker who cleans up his worklist. This award is to identify and reward a creative, 'out-side the box' approach to the business of child support.

*The nominations must include the following:*

1. The clear **identity of the problem**/concern that prompted the need for the project.
2. **Innovative approach** resulting in more effective delivery of services.
3. **Originality**.
4. Demonstration of effective interaction and **cooperation between the various agencies** involved in the child support process.
5. Implemented programs or procedures, which have **broad application** or could serve as a model.
6. Activities that provide for the **development of legislation or policy**.
7. Demonstration of **significant improvement** in the provision of services to children.
8. **Continuing outstanding effectiveness**.

If you have not already considered entering a nomination this year, the Awards Committee encourages you to assess all good things happening in your agency and submit your nomination. A maximum of 5 awards may be given.

Nominations must be submitted by **June 7, 2006** and mailed to:

The North Carolina Child Support Council Awards Committee

Attn: Donna Buchanan  
PO Box 20421  
Raleigh, NC 27619

If you have any questions, please feel free to call Donna at (919) 255-3891.

**NOTE:** Click here for Award Application

[Hhttp://www.nccscouncil.org/H](http://www.nccscouncil.org/H) ←

North Carolina Child Support Council  
PO Box 20421  
Raleigh, NC 27619



**Officers:**

- Angela Talley – President*
- Tony Dalton – President Elect*
- Patricia Holcombe – Secretary*
- Michele McCorkle – Treasurer*

Dear

The North Carolina Child Support Council is deeply appreciative of your donation and support for its Conference. Your donation contributed immeasurably to the success of our meeting and made a lasting impact upon the members.

Thank you again for your generosity and support.

Sincerely,

Sponsorship Committee



**Complete the form above and below, attach bottom section to your donation. Thank you.**

Donating Company Name:

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County:

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Item Price:

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**2006 NORTH CAROLINA CHILD SUPPORT and ATTORNEY'S  
CONFERENCE REGISTRATION AND MEMBERSHIP FORM**



**THE SHERATON ATLANTIC BEACH- ATLANTIC BEACH,  
NORTH CAROLINA  
SEPTEMBER 13 -15, 2006**

<b>COUNTY</b> _____				
First Name	Middle Initial	Last Name	Title/Profession	Agency/Company
Address _____			City	State
Telephone	Fax	E-mail Address	<input type="checkbox"/> Federal <input type="checkbox"/> State <input type="checkbox"/> County <input type="checkbox"/> Private <input type="checkbox"/> Other	

**PAYMENT**

- 1) \$ \_\_\_\_\_ Full Conference Registration
- 2) \$ \_\_\_\_\_ CLE credit processing
- 3) \$ \_\_\_\_\_ Council Membership Only
- \$ \_\_\_\_\_ Total (please enclose payment)

**DEADLINE FOR OFF-SITE REGISTRATION (\$5 late fee applies after August 11th)**

A \$20 Fee will be charge for checks returned for NSF (non sufficient funds)

\*\*\*\*\*

- 1) **Off-Site Full Conference Registration Fees**  
 (Membership fee **must** be paid to attend conference)  
 \$ **60.00** - If membership has already been paid     **OR**  
 \$ **70.00** - Includes **\$10.00** Membership Fee  
 \$ **75.00** - **On Site** Registration (Includes **\$5.00** late charge)

- 2) Attorneys Please Note  
 CLE Credit **\$25.00** processing fee  
 Required to process CLE credit

- 3) Membership Only  
 \_\_\_\_\_ @ **\$10.00** each

Return completed form to:  
 NCCSC  
 P. O. Box 20421  
 Raleigh, NC 27619  
 Attn: Astra Kirksey



## Attention Seniors

**YOU MAY QUALIFY FOR THE  
BOB R. MCQUIRE**

**MEMORIAL SCHOLARSHIP  
PLEASE CONTACT YOUR GUIDANCE**

**COUNSELOR FOR MORE INFORMATION  
Application can be found @  
[www.nccscouncil.org](http://www.nccscouncil.org)**

**DEADLINE: May 12, 2006**

*Guidelines for Submitting Material for the NC Child Support Council News:*

*"The North Carolina Child Support Council News" is published periodically. Articles will focus on trends, problems, research, and information of interest to child support practitioners. Topics of discussion may include, but are not limited to, child support legislation, case law, related issues and problems. Announcements of related training and programs, which will enhance professionalism in the field, is welcome. Our Editorial Board will review all papers submitted. We will include the article in our next edition if space allows, or we may choose to publish the item at a subsequent time. Opinions expressed in the "N.C. Child Support News" are those of the authors and do not necessarily reflect the position or policy of the North Carolina Child Support Council.*

*John. W. Holcombe, Patricia A. Holcombe, Co-Editors*

*[HJohn.Holcombe@ncmail.net](mailto:HJohn.Holcombe@ncmail.net), [Patricia.Holcombe@ncmail.net](mailto:Patricia.Holcombe@ncmail.net)*

*Telephone: 828-327-0317*